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Voluntary Accessibility Template (VPAT)

This Voluntary Product Accessibility Template (VPAT) describes accessibility of Polycom's Content Sharing Suite Web Admin UI against the criteria described in Section 508 of the United States Rehabilitation Act of 1973, as amended (29 U.S.C. 794d). The template format is intended to permit easy evaluation of conformance to Section 508

It should be noted that this document describes administrative access to Content Sharing Suite via the Web Admin UI.

Name of Product: Polycom® RealPresence® Content Connect Web Admin UI

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Note: This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

SUMMARY TABLE

VOLUNTARY PRODUCT ACCESSIBILITY SUMMARY

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	
Section 1194.22 Web-based internet information and applications	Supports with exceptions	
Section 1194.23 Telecommunications Products	Not Applicable	Web Admin UI is only a management platform which doesn't provide voice communication itself.
Section 1194.24 Video and Multi-media Products	Not Applicable	Web Admin UI is not a Video or Multi-media Product
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Web Admin UI is not a Self-Contained, Closed Products
Section 1194.26 Desktop and Portable Computers	Not Applicable	Web Admin UI is not a Desktop and Portable Computers
** Section 1194.31 Functional Performance Criteria	Supports with exceptions	
** Section 1194.41 Information, documentation, and support.	Supports	

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Section 1194.21 Software Applications and Operating Systems

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with exceptions	Requires use of mouse for navigation at some stages. Function can be discerned textually.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	Application does not disrupt or disable activated features of other products that are identified as accessibility features.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports with exceptions	Assistive technology can track current focus on some pages.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports with exceptions	Where tooltips are present, these can be read by Assistive Technologies.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	The meaning assigned to those images is consistent throughout an application's performance.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Textual information is provided through operating system functions for displaying text.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	User selected color and contracts settings are not affected.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	No animation displayed on the system.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Together with the screen text, or tooltip and other means.

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(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	User is not permitted to adjust color
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	No flashing images are used in the application itself.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with exceptions	Can access and read only some text forms.

Section 1194.22 Web-based Internet information and applications

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported	Text equivalent is provided for every non text element using alt and/or title attributes as applicable.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	No multimedia presentations within CSS server.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported	All information conveyed with color is also available without color
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported	All textual information is readable.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Supported	Text links are provided for each active region.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	
(g) Row and column headers shall be identified for data tables.	Supported	Row and column headers are identified for data tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supported	Markup is used for two logical levels of row or column headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	Frames are titled with text.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported	No flicker with a frequency greater than 2Hz and lower than 55 Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site	Not Applicable	Pages are text only

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comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.		
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not Supported	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Not Applicable	No plug- ins are required.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Supported	Very limited use of forms within Web Admin UI
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported	Navigation links are accessible from all screens.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supported	A waiting dialogue would be popped up to indicate more time is required.

Section 1194.23 Telecommunications Products

Web Admin UI is only a management platform which doesn't provide voice communication itself.

Section 1194.24 Video and Multi-media Products

Web Admin UI is not a Video or Multi-media Product

Section 1194.25 Self-Contained, Closed Products

Web Admin UI is not a Self-Contained, Closed Products

Section 1194.26 Desktop and Portable Computers

Web Admin UI is not a Desktop and Portable Computers

Section 1194.31 Functional Performance Criteria

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not Supported	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported by equivalent facilitation.	The Web Admin UI is accessed via the user's computer and can be used with screen magnifier and other Assistive Technology present on the computer.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported.	Web Admin UI does not require user hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Audio information is not important for use of the Web Admin UI.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported.	Web Admin UI does not require use of speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported with Exceptions	Web Admin UI allows use of Tab and Key navigation as an alternative to using a mouse.

Section 1194.41 Information, documentation, and support.

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	On screen Help is available. Product documentation will be made available in a screen readable format. Other formats may be made available on request. Contact accessibility@polycom.com
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Product documentation will be made available in a screen readable format. Other formats may be made available on request. Contact accessibility@polycom
(c) Support services for products shall accommodate	Supported	Polycom will make reasonable

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the communication needs of end-users with disabilities.

efforts to accommodate communication needs of users with disabilities.

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