

▶ Frequently Asked Questions

Polycom® SoundStation® IP 7000 Integration with Polycom HDX®



What is the benefit of using the Polycom SoundStation IP 7000 conference phone with an HDX solution instead of using the HDX remote control to dial video calls?

The SoundStation IP 7000 phone can be used as an interface to the HDX video system for performing basic functions, such as dialing and hanging up video calls, and starting or stopping content sharing. Using the conference phone to perform these tasks provides a familiar and consistent user interface for both voice and video calls. Plus, using the conference phone for these functions minimizes the impact should the HDX remote be lost or misplaced.

When connected to an HDX system, are the microphones on the SoundStation IP 7000 phone active during video calls?

Yes, the microphones on the conference phone are used in conjunction with any other microphones that are also connected to the video system. The conference phone offers 20 feet of microphone pickup. The microphone pickup can be expanded by connecting additional microphones to the conference phone or HDX system.

Are there any accessories I need to purchase to connect the conference phone to an HDX system?

A version of the SoundStation IP 7000 phone specifically packaged with a cable for integration with the HDX solution is available.

If a SoundStation IP 7000 model that does not include this cable is being connected to HDX, an accessory cable available in various lengths up to 50 foot (15 meters) will need to be ordered separately. Connecting the SoundStation IP 7000 phone to an HDX system requires a cable with a "walta"-style connector on each end (in addition, for the HDX 9000 system, a Walta-to-RJ-45 adapter is also needed). Check with your Polycom reseller for the part numbers and prices for these different cable options.

Do any conference phones other than the SoundStation IP 7000 phone connect to HDX systems?

No, the SoundStation IP 7000 phone is the only conference phone that integrates with HDX systems.

When the conference phone is connected to an HDX system, how can it be used to dial an audio-only call?

When connected to an HDX system, there are three different ways the SoundStation IP 7000 phone can be used to dial audio-only phone calls:

1. If the phone is registered with a supported SIP call control platform, the conference phone can dial SIP IP phone calls, in addition to being used for its video integration functions with the HDX system
2. If no supported SIP call platform is available, the conference phone can dial PSTN phone calls via the POTS port built into HDX 4000, 8000 or 9000 solutions. Simply run an analog line to the conference room and plug it into the HDX system, and use the conference phone to dial POTS audio-only calls.

