

Polycom® PowerCam Presenter™

Frequently Asked Questions



What is the Polycom PowerCam Presenter?

The Polycom PowerCam Presenter is a presenter tracking camera solution which can operate with any videoconferencing system or other video capture device. It allows complete room freedom and movement flexibility utilizing smooth continuous tracking via new ultrasound acoustic technology.

How do I use the Polycom Presenter?

Once connected to your videoconferencing system or video capture device, just turn on the locator and press any tracking view buttons on the remote. To return to manual operation, simply select the *Off* button.

What is included with the Polycom Presenter?

The PowerCam Presenter includes: camera module (enhanced PowerCam Plus), locator pack assembly, remote control, tracking controller, all required cables, and installation documentation.

Can I use a Polycom videoconferencing system remote control to control the Presenter?

On VSX 8000 and VSX 7000e systems it is possible to integrate manual camera operation for near

and far end camera controls, while camera tracking features must still be performed via the dedicated remote control. For other videoconferencing systems all features must be performed on dedicated remote control.

Can the Polycom Presenter work with other video conferencing systems?

Yes, it can be used with any videoconferencing system or video capture device that has an S-Video input. The PowerCam Presenter's remote control can be used for all required camera control functions.

If I am connecting the Presenter to a videoconferencing systems by another manufacturer, can I use that system's remote control or user interface to control the Presenter?

No, you would use the Presenter's remote control. However, you can use the other system's user interface to select the Presenter video source.

At what height should the Presenter be located above the floor?

In normal configurations the ideal height is approximately 6-7 feet above the floor.

What is the battery run time and charge rate?

Run time is eight hours or greater. Charge time is three hours.



What is the maximum distance allowed from camera to locator?
Maximum distance is 50 feet (15 meters).

What is the maximum cable length from Camera to Controller?
Depending on the configuration, a cable distance of up to 100 feet (30 meters) can be supported.

What is the maximum cable length from Controller to videoconferencing system or video capture device?
The system ships with an 8 foot (2.4 meters) S-Video cable. Longer cable lengths can be supported.

Was a Patent issued for the Presenter's new acoustic technology?
Polycom has patent pending.

Does the Presenter create interference with any radio frequencies?
No. The new acoustic technology does not create any frequency interference.

Does the Presenter create interference with a lapel microphone?
When in close proximity to the Presenter's Locator, it is possible that a lapel microphone will pick up "noise" from ultrasound and cause undesirable effect. If this does occur, place the Locator and microphone farther apart.

Should I utilize a Polycom Ceiling Microphone Array with the Presenter solution?

When using a VSX or HDX videoconferencing system, the Polycom Ceiling Microphone Arrays are great complements to the PowerCam Presenter.

Can I use my existing PowerCam Plus to create Presenter capabilities?

No, the enhanced PowerCam Plus has been factory modified with ultrasonic responsive microphones. This can not be accomplished in the field.

