

Video Media Center -

VMC 1000

Release Notes

Version 1.0.3



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Contents

VMC 1000 Release Notes

About the VMC 1000	1
New Features in the VMC 1000 1.0.3 Release	2
Supported Web Browsers for the VMC 1000 1.0.3 Release	2
Known Limitations with the VMC 1000 1.0.3 Release	3
Live Calls	3
Scheduled Rebroadcast Programs	3
MP and LDAP Security Realms	3
Site URL	3
VMC Rollback	3
VMC 1000 Time Zone	4
Restore from Backup Password	4

VMC 1000 Release Notes

About the VMC 1000

The VMC 1000 manages live and video-on-demand (VOD) content created by Polycom RSS 2000 devices and manages video streams (in Windows Media format) created by other devices and uploaded to the VMC 1000. It provides scalable and reliable content access by means of streaming protocols to end users across the entire enterprise.

The VMC 1000 discovers new live and archived video calls recorded by RSS 2000 devices by periodically polling all registered RSS 2000 servers for a list of live and archived calls. After each request, the VMC 1000 compares the current list with a list obtained by the previous request and discovers the difference between the two states (i.e. which live conferences and recorded files were added).

The VMC 1000 uses this information to create assets (Resource Bin items) and published events (Programs) to be accessed by end users (Content Owners, Site Administrators, and Viewers). The VMC 1000 uses different time frames to query for live and recorded content - for example, it could query every 10 seconds for new live streams and every 60 seconds for new recorded files.

Once a live stream from the RSS 2000 is discovered, it is connected to an entry point (publishing point) on a standard Windows Media Server 9. The VMC 1000 only requires a single stream to be pulled from the RSS 2000 to enable hundreds of streams. The VMC 1000 publishes live event links on its Viewer Portal and redirects end users to the live streams from a streaming server.

Once a video archive recorded by an RSS 2000 device is discovered by the VMC 1000, it is transferred from the RSS 2000 device to a central repository managed by the VMC 1000. The managed content can then be assigned access control parameters and published to the VMC 1000 to be accessed by the Viewer Portal, (which contains an embedded Windows Media player) or by the Windows Media Player, depending upon which option the Site Administrator selects during setup.

For more information about the VMC 1000, refer to the:

- *VMC 1000 Getting Started Guide*
- *VMC 1000 Administrator Guide*
- *VMC 1000 User Guide*

New Features in the VMC 1000 1.0.3 Release

The following are important new features for the VMC 1000 1.0.3 release:

- New Viewer Portal with improved navigation and access to video content.
- Support for Scheduled Rebroadcast. Previously recorded video can now be broadcast live.
- Improved Backup and Restore capability for the VMC 1000 Resource Bin and database.
- The option to enable or disable SSL Certification to encrypt secure transmission of user log in, user registration, and user change password information for authentication using the HTTPS protocol.
- The ability to update Windows security software.
- The ability to monitor progress of files being imported from the RSS 2000.
- The ability to import calls from an RSS 2000 that uses the HTTPS protocol.
- New policies for discovering content on the RSS 2000. Live calls are given priority over recorded content and are published immediately.
- The option to enable or disable Windows Remote Desktop from the ManagementApp UI.

Supported Web Browsers for the VMC 1000 1.0.3 Release

For the Viewer Portal, Administrator, and Management App UI's, we support the following web browsers:

- Viewer Portal:
 - IE 6.0 with SP2 (XP)
 - IE 7.0 (XP and Vista)
 - Firefox 2.0, patch 2.0.0.12 (Firefox on XP and Vista)
- Administrator and ManagementApp:
 - IE 6.0 with SP2 (XP)
 - IE 7.0 (XP and Vista)

Known Limitations with the VMC 1000 1.0.3 Release

The following are important known limitations with the VMC 1000 1.0.3 release:

Live Calls

- You can only edit a Live Call from the Program Summary page and not from the Resource Bin.

Scheduled Rebroadcast Programs

- You cannot save a Scheduled Rebroadcast program as a Master program.

MP and LDAP Security Realms

- If you create channels using the MP security realm and plan to migrate to an LDAP security realm, you must make those channels available to “everybody” if you want to view them in the LDAP security realm only.
- Once you have configured the VMC 1000 for an LDAP security realm, you cannot convert it to a native VMC 1000 security realm.

Site URL

- Under System Setup>Domain System Properties, if you change the Site URL, you must reboot the VMC 1000 for the VMC 1000 to recognize the new Site URL.

VMC Rollback

- Because of issues with data integrity, do not attempt to roll back the VMC 1.0.3 software to a previous version without contacting customer support.

VMC 1000 Time Zone

- From the ManagementApp UI> Server Time Settings page, the VMC 1000 Time Zone field drop-down list allows you to pick a time zone (in the form of a number) to synchronize with the time zone for the NTP server. This drop down field does not display the VMC 1000's current time zone setting.

Restore from Backup Password

- In the VMC Initialization and Licensing menu, when defining FTP credentials for a Restore from Backup, do not use the “@” character in a password.