

Technical Bulletin CS-08-12

Cleaning tips for SpectraLink 6020/8020/8030 Wireless Telephones



System Affected

SpectraLink 6020/8020/8030 Wireless Telephones

Description

Wireless Telephones may occasionally need to be cleaned to maintain appearance. Generally, wiping the phone's surface with a water dampened cloth or paper towel will remove most films or residues. If the soiling is too stubborn for plain water, a mild detergent solution may be used. Be sure to wipe away any detergent residue with a plain water dampened cloth.

The phone may be cleaned with any general-purpose household glass and surface type cleaner. Pre-treated cloths, like those used for eyeglasses or cameras, may be used to clean the phone. Pre-moistened towelettes may also be used to clean the phone, however, avoid those containing lanolin or aloe as it will leave a slippery residue.

The surface of the phone may be cleaned occasionally with disinfectants used for general cleaning in a medical environment. Isopropyl alcohol may be used occasionally to clean the phone applied by a damp cloth or paper towel. Pre-moistened injection prep towelettes are suitable for cleaning the phone.

- * Do not use furniture polishes, waxes or plasticizer based cleaner (Armor All, etc.)
- * Do not use lanolin, aloe, glycerin or other skin care type products.
- * Do not apply any solvent such as acetone, mineral spirits etc.

Should the headset connector become dirty, a scratchy or intermittent signal may be experienced. To clean the connector, dip the non-padded end of either a wooden or paper handled cotton swab in isopropyl alcohol. *Gently* insert in the connector and twist, repeating several times. If available, blow compressed air into the connector to clear debris.

While the phone can be sprayed lightly with the cleaning solution, Polycom highly recommends that the cleaner be sprayed onto a cloth prior to being applied to the handset. Then that cloth can be used to wipe the surfaces of the phone clean.

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IEC Testing

The SpectraLink 8020/8030 Wireless Telephones have been tested at the Microbac Laboratories, Inc. for resistance to two cleaning chemicals using the guidelines in IEC 60068-2-74 (1999). These tests include spraying the Wireless Telephones with a Lysol based disinfectant aerosol spray and a diluted bleach mixture (diluted to a 1:18 ratio). The handsets were sprayed thoroughly with the chemicals at room temperature and allowed to dry. This was repeated for a total of three applications. Each part was then visually inspected for any change or damage in addition to being tested to the MIL Standard 810F, Method 516.5, Procedure IV.

Based on the results of these tests, it appears that typical cleaning type exposure to the handsets poses little risk of functional or cosmetic damage.