



PRODUCT MATRIX

Polycom Desktop Phones Comparison



Business Media Phones	Polycom® VVX® 101	Polycom® VVX® 201
<b>Overview</b>		
Summary	An affordable and reliable single-line IP desk phone	An affordable and reliable dual-line IP desk phone
Application target	Home office or shared/common-areas	Small and medium-sized businesses
<b>User interface features</b>		
LCD display	132 x 64 pixels	132 x 64 pixels
Touch display		
Character support	TBA	TBA
Expansion module support		
<b>Video features</b>		
Video conferencing		
Video mail support		
<b>Audio features</b>		
Polycom® HD Voice™ technology		Up to 7 kHz on all audio paths
Polycom® Acoustic Fence™ technology	•	•
Full duplex speakerphone with Acoustic Clarity Technology	•	•
<b>Basic features</b>		
Lines (registrations)	1	2
Dual-stack H.323/SIP		
Line/speed dial keys		4 programmable soft keys
Display/menu navigation keys	4-way navigation cluster with center “select” key	4-way navigation cluster with center “select” key
Hard keys	12-key dialpad, home, speaker, mute, headset, volume	12-key dialpad, home, speaker, mute, headset, volume
Polycom teleworker solution		
Busy lamp field (BLF) functionality		
<b>Advanced features</b>		
Polycom Productivity Suite		
Polycom desktop connector		
Polycom MyInfoPortal (weather, news widgets)		
Visual Conference Management		
Webkit-based full browser		
Open APIs	TBA	TBA
Exchange calendar integration		•
USB call recording		
Voice quality monitoring	(License required)	(License required)
Bluetooth		
<b>Connectivity</b>		
USB port		
Ethernet port	10/100	2 x 10/100



Business Media Phones	Polycom® VVX® 300 Series	Polycom® VVX® 400 Series
<b>Overview</b>		
Summary	An entry level UC business media phone designed specifically for cubicle workers and small business owners, complete with voice and integrated applications.	A color mid-range UC business media phone for today's office workers and call attendants delivering crystal clear communications.
Application target	Cubicle workers and small businesses	Front-line staff in small and medium businesses using hosted or premises-based open SIP platforms
<b>User interface features</b>		
LCD display	208 x 104 pixel backlit graphical LCD	320 x 240 pixel 3.5" in TFT LCD
Touch display		
Character support	Asian character support	Asian character support
Expansion module support	Up to 3 Polycom® VVX® Expansion Modules or Polycom® VVX® Color Expansion Modules	Up to 3 VVX Expansion Modules or VVX Color Expansion Modules
<b>Video features</b>		
Video conferencing		
Video mail support		
<b>Audio features</b>		
Polycom® HD Voice™ technology	•	Up to 7 kHz on all audio paths
Polycom® Acoustic Fence™ technology	•	•
Full duplex speakerphone with Acoustic Clarity Technology	•	•
<b>Basic features</b>		
Lines (registrations)	6	12
Dual-stack H.323/SIP		
Line/speed dial keys	6	12
Display/menu navigation keys	4-way navigation cluster with center "select" key	4-way navigation cluster with center "select" key
Hard keys	12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer	12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer
Polycom teleworker solution		
Busy lamp field (BLF) functionality	•	•
<b>Advanced features</b>		
Polycom Productivity Suite	•	•
Polycom desktop connector	•	•
Polycom MyInfoPortal (weather, news widgets)	•	•
Visual Conference Management	•	•
Webkit-based full browser	•	•
Open APIs	•	•
Exchange calendar integration	•	•
USB call recording		
Voice quality monitoring	(License required)	(License required)
Bluetooth		
<b>Connectivity</b>		
USB port		1 x USB port for storage and call recording (VVX 411). VVX 400 and 410 do not have USB
Ethernet port	2 x 10/100 (VVX 300/301) 2 x 10/100/1000 (VVX 310/311)	2 x 10/100 (VVX 400/401) 2 x 10/100/1000 (VVX 410/411)



Business Media Phones	Polycom® VVX® 500 Series	Polycom® VVX® 600 Series	Polycom® VVX® 1500 Series
<b>Overview</b>			
Summary	A performance business media phone delivering best-in-class desktop and unified communications for busy professionals.	A premium UC business media phone integrating real-time presence, advanced telephony, and business applications into a modern communications experience.	The first business media phone combining advanced IP telephony, one-touch video and integrated business application into a seamless, lifelike experience. (Choose VVX 1500D for H.323 and SIP environments)
Application target	Knowledge worker/professional's office, call center	Executive office, executive administrators, small and medium business owners	Executive office/manager's office/professionals
<b>User interface features</b>			
LCD display	320 x 240 pixel 3.5" in TFT LCD Display	480 x 272 pixel 4.3" in MVA LCD display	7" TFT LCD display with
Touch display	Gesture based, capacitive touch	Gesture based, capacitive touch	Resistive touch screen interface
Character support	Unicode character support	Unicode character support	
Expansion module support	Up to 3 VVX Expansion Modules or VVX Color Expansion Modules	Up to 3 VVX Expansion Modules or VVX Color Expansion Modules	
<b>Video features</b>			
Video conferencing	(With camera accessory)	(With camera accessory)	•
Video mail support	(With camera accessory)	(With camera accessory)	
<b>Audio features</b>			
Polycom HD Voice technology	•	•	•
Polycom® Acoustic Fence™ technology	•	•	
Full duplex speakerphone with acoustic clarity technology	•	•	•
<b>Basic features</b>			
Lines (registrations)	12	16	
Dual-stack H.323/SIP	•	•	•
Line/speed dial keys	12	16	6
Display/menu navigation keys	Touch screen display menu	Touch screen display menu	
Hard keys	12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer	12-key dial pad, home, speaker, mute, headset, volume, messages, hold, transfer	
Polycom teleworker solution			•
Busy lamp field (BLF) functionality	•	•	•
<b>Advanced features</b>			
Polycom Productivity Suite	•	•	
Polycom desktop connector	•	•	•
Polycom MyInfoPortal (weather, news widgets)	•	•	•
Visual Conference Management	•	•	•
Webkit-based full browser	•	•	•
Open APIs	•	•	•
Exchange calendar integration	•	•	•
USB call recording	•	•	•
Voice quality monitoring	•	•	•
Bluetooth		Integrated Bluetooth 2.1 EDR	
<b>Connectivity</b>			
USB port	2 x USB 2.0	2 x USB 2.0	1 x USB 2.0
Ethernet port	2 x 10/100/1000	2 x 10/100/1000	2 x 10/100/1000



Business Media Phones		Polycom® VVX® D60 Wireless Handset	
<b>Overview</b>			
Summary	SIP-based, on premise, mobile communications system		
Application target	For busy users who need to be reachable whether they are at their desk or elsewhere on the premises		
<b>User interface features</b>			
LCD display	2" TFT (178x220 pixel) color display with LCD backlit		
Touch display			
Character support			
Expansion module support			
<b>Video features</b>			
Video conferencing			
Video mail support			
<b>Audio features</b>			
Polycom HD Voice technology	•		
Polycom® Acoustic Fence™ technology	•		
Full duplex speakerphone with Acoustic Clarity Technology	Full duplex speakerphone		
<b>Basic features</b>			
Lines (registrations)	Support for 4 simultaneous calls		
Dual-stack H.323/SIP			
Line/speed dial keys	Speed dial keys are available on HS. Long press on the dial pad key to which a contact is assigned, places the call.		
Display/menu navigation keys	4-way navigation cluster with center "select" key		
Hard keys	12-key dialpad, home, speaker, mute, headset, volume		
Polycom teleworker solution			
Busy lamp field (BLF) functionality			

Advanced features	
Polycom productivity suite	
Polycom desktop connector	
Polycom MyInfoPortal (weather news, widgets)	
Visual Conference Management	
Webkit based full browser	
Open APIs	
Exchange calendar integration	
USB call recording	
Voice quality monitoring	(license fee needed) post FCS
Bluetooth	
<b>Connectivity</b>	
USB port	
Ethernet port	1/100 The Ethernet port is for the Base Station not the Handset****

## About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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