



Polycom® training will help you get the most from your Polycom solutions

North America Public Classes

October 2018 – December 2018

Course Description

Collaboration Infrastructure Installation, Configuration and Troubleshooting – RPIIT202

Target Audience: Systems Administrators

Duration: 5 days

Topics include: Operation and troubleshooting. A blended program including self-study and classroom training that provides the knowledge and skills to implement, configure and perform troubleshooting on a RealPresence® Platform environment.

Level 2

Collaboration Infrastructure System Administration - RPPSAIT203

Target audience: System Administrators

Duration: 4 days

Topics include: Operation and troubleshooting. A blended program including self-study and classroom training that provides the knowledge and skills to manage and operate the Polycom Collaboration Infrastructure products.

Level 2

Configure Operate and Maintain RealPresence® Media Suite—COMMSIT201

Target audience: Video teleconferencing specialists and users

Duration: 2 days

Topics include: Technical and practical hands on experience specifically aimed at providing field ready, operational ability to video network installation engineers, Media Suite operators and users.

Level 2

Deploying, Operating and Maintaining Video Endpoints - DDOMVEOT201

Target audience: Technical staff and technical end users

Duration: 2 days

Topics include: Configuration, operation and troubleshooting for Polycom RealPresence® Group Series.

Level 2

Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business - RPDSPISAT302

Target audience: Technical staff

Duration: 3 days

Topics include: An advanced instructor-led training providing the knowledge and skills to design, deploy and troubleshoot Polycom video solutions integrated into an on-premise deployment of Microsoft Unified Communications environment, comprising Microsoft Skype for Business Server 2016 and Exchange Server 2013.

Level 3

Deploying and Supporting Polycom Voice Solutions with Skype for Business - RPDSVSBAT301

Target audience: Technical staff

Duration: 2 days

Topics include: This course covers the skills necessary to deploy and support Polycom Voice solutions integrated into a Microsoft Skype for Business and Exchange environment.

Level 3

RealPresence Platform Design, Configuration and Troubleshooting - RPPDAT301

Target audience: Technical staff

Duration: 3 days

Topics include: Design configure and troubleshooting for a large-scale RealPresence® Platform environment e.g. RealPresence® DMA® supercluster.
Level 3

RealPresence Platform Security and Firewall Traversal Using RealPresence® Access Director™ - RPSAT301

Target audience: Technical staff

Duration: 2 days

Topics include: Knowledge and skills to design, configure and troubleshoot security and firewall traversal using Polycom RealPresence® Access Director™.
Level 3

RealPresence® Web Suite Pro - RPCAVESAT301

Target audience: Technical staff

Duration: 2 days

Topics Include: Knowledge and skills to design, deploy and configure a solution using RealPresence Web Suite Pro.

Level 3

SoundStructure® Technical Training - SSTAT303

Target audience: Technical staff

Duration: 3 days

Topics Include: Provides specific details about the design, deployment and configuration of the solutions with an emphasis on lab exercises to build practical skills of using, optimizing and troubleshooting deployments.

Level 3

Voice Solutions in an Open SIP Environment - VOSSIPIT202

Target audience: Technical staff

Duration: 2 days

Topics include: Knowledge and skills to design, deploy and troubleshoot a solution incorporating Polycom's family of VoIP phones, tools and techniques for provisioning and supporting the Polycom VVX family of phones.

Level 2

The two Immersive Solution courses below are available on request only and can be scheduled by contacting polycomu@polycom.com.

Making the Most of your Immersive Solution - MISOS201

Target audience: Immersive Telepresence solutions users

Duration: 1-day private session for up to 10 attendees from one company

Topics include: Holding effective meetings using your Immersive Solution to maximize ROI, operating and managing your Immersive Solution and performing basic troubleshooting.

Level 2

Managing and Troubleshooting your Immersive Solution - MTISOT201

Target audience: IT staff

Duration: 1-day private session for up to 10 attendees from one company

Topics include: Basic troubleshooting on Polycom Immersive Telepresence Solutions, how to best work with a VNOC to resolve issues quickly, and basic maintenance requirements.

Level 2

eLearning Course

Polycom Collaboration Infrastructure System Administration - Foundation – PLCMISFAT202

Target Audience: Systems Administrators

Duration: 8 hours consisting of 10 e-learning modules with self-paced exercises

Topics include: A blended program including self-study and e-learning training that introduces the Polycom RealPresence Clariti™ solution and provides System Administrators with the core skills required to effectively manage and operate their collaboration infrastructure.

Level 1

Class ID: PLCMISFAT202

Price: \$1,000

Part Number to order from Partner: 4864-05102-204

Accessing Polycom University

Participants must create an account at Polycom University using [this link](#).

After creating your account review the [How to Navigate](#) videos

Click [here](#) to view the North American Calendar.



The image shows a login form for Polycom University. At the top left is the Polycom logo, which consists of a stylized 'P' inside a circle. To the right of the logo is the word 'Polycom' in a sans-serif font. Below the logo and name are two input fields: the first is labeled 'Username' and has a small person icon to its left; the second is labeled 'Password' and has a small lock icon to its left. Below the password field is a link that says 'Forgot Password?'. To the right of this link is a green button with the text 'SIGN IN' in white. Below the 'SIGN IN' button is a checkbox labeled 'Remember Me'. At the bottom of the form is a white button with the text 'Don't have an account? Sign up here' in blue.

Current Schedule

This schedule includes Polycom public instructor led training courses. Participants can attend over video when available, and in person at a Polycom Learning Center; this information is included in the “scheduled class location” column. Some training, including DDOMVEOT201, cannot be delivered over video. We suggest that unless the learner is very skilled that their first class be in person, where the instructor will also be more readily available.

Orders are made through your Polycom Partner. Please allow enough time to schedule your Purchase order. Course schedules are subject to change without notice and courses can be cancelled if there are not enough attendees. For the most current schedule use the calendar link in the “Accessing Polycom University” section above. Courses that are currently not scheduled can also be accommodated depending on demand (number of participants) and trainer availability. To find out more about a class please email polycomu@polycom.com.

| Class Name | Class ID | Start Date | End Date | Duration | Scheduled Class Location | Price USD | Part Number to Order from Partner |
|---|------------------------|-------------|-------------|----------|--------------------------|-----------|-----------------------------------|
| Deploying and Supporting Polycom Infrastructure Solutions with Skype for Business RPDSPISAT302 | RPDSPISAT302_TX_181022 | 22-Oct-2018 | 24-Oct-2018 | 3 days | PLC NA, Austin, TX | \$2,850 | 4864-05214-302 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_TX_181022 | 22-Oct-2018 | 26-Oct-2018 | 5 days | PLC NA, Austin, TX | \$4,500 | 4864-05102-203 |
| Deploying and Supporting Polycom Voice Solutions with Skype for Business RPDSVSBAT301 | RPDSVSBAT301_TX_181025 | 25-Oct-2018 | 26-Oct-2018 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05214-301 |
| Voice Solutions in an Open SIP Environment VOSSIPIT202 | VOSSIPIT202_TX_181029 | 29-Oct-2018 | 30-Oct-2018 | 2 days | PLC NA, Austin, TX | \$2,850 | 4864-5105-202 |
| RealPresence Platform Design Configuration and Troubleshooting RPPDAT301 | RPPDAT301_TX_181105 | 05-Nov-2018 | 07-Nov-2018 | 3 days | PLC NA, Austin, TX | \$3,400 | 4864-05104-005 |
| RealPresence Platform Security and Firewall Traversal Using RealPresence Access Director RPSAT301 | RPSAT301_TX_181108 | 08-Nov-2018 | 09-Nov-2018 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05104-006 |
| Collaboration Infrastructure System Administration RPPSAIT203 | RPPSAIT203_TX_181113 | 13-Nov-2018 | 16-Nov-2018 | 4 days | PLC NA, Austin, TX | \$2,850 | 4864-05102-203 |
| Deploying Operating and Maintaining Video Endpoints DDOMVEOT201 | DDOMVEOT201_TX_181204 | 04-Dec-2018 | 05-Dec-2018 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05105-201 |
| RealPresence Web Suite Pro RPCAVESAT301 | RPCAVESAT_TX_181206 | 06-Dec-2018 | 07-Dec-2018 | 2 days | PLC NA, Austin, TX | \$2,000 | 4864-05104-301 |
| Collaboration Infrastructure Installation, Configuration, & Troubleshooting RPIIT202 | RPIIT202_TX_181210 | 10-Dec-2018 | 14-Dec-2018 | 5 days | PLC NA, Austin, TX | \$4,500 | 4864-05102-203 |

Other Options to Purchase Training

Onsite Courses

Polycom University also offers private training sessions for any of our courses listed above. The part numbers below are used to order a training session at a customer's site. Refer to class length to determine the right part number. The customer will need to meet some minimal operations internet requirements.

| Part Number | Description | Price USD |
|----------------|---|-----------|
| 4864-05101-001 | 1-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$12,000 |
| 4864-05101-002 | 2-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$15,700 |
| 4864-05101-003 | 3-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$18,750 |
| 4864-05101-004 | 4-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$21,475 |
| 4864-05101-005 | 5-Day Private Training Session for existing training course. No topic substitutions; any changes require a custom price quote. Location per customer choice with Polycom acceptance. Priced for max. of 10 students. Includes instructor Travel & Expenses. | \$23,450 |

Training Packs

Polycom also offers training packs which are prepaid training days that can be used to register for a seat in any of our Instructor Led Classes or a fee-based online course. In most cases one training credit is equal to one day of training or one fee-based online course. The only exception for customer training courses is the online version of Configure Operate and Maintain Media Suite (COMMSIT201) which is two credits. Training credits cannot be used for private sessions, and expire 12 months from date of purchase.

| Part Number | Description | Price USD |
|----------------|--|-----------|
| 4864-07001-005 | 1 credit add-on used to augment existing credit packs. Credits required for specific courses will vary. Valid for 12 Months from date of purchase. Not applicable for onsite or customized classes, only can be used on public class list, held at a Polycom facility. | \$999 |
| 4864-07010-005 | 10 credits for training at PLCM public classes. Credits required for specific courses will vary. Valid for 12 months from date of purchase. Not applicable for onsite or customized classes, only can be used on the public class list, held at a Polycom facility. | \$6,500 |
| 4864-07010-005 | 15 credits for training at PLCM public classes. Credits required for specific courses will vary. Valid for 12 months from date of purchase. Not applicable for onsite or customized classes, only can be used on the public class list, held at a Polycom facility. | \$9,200 |
| 4864-07025-005 | 25 credits for training at PLCM public classes. Credits required for specific courses will vary. Valid for 12 months from date of purchase. Not applicable for onsite or customized classes, only can be used on the public class list, held at a Polycom facility. | \$14,425 |

Polycom 2018 North America Training Schedule October 2018 – December 2018

Any questions regarding registrations should be directed to polycomu@polycom.com.

Any questions regarding payment can be directed to Bob.Tomer@polycom.com.

Any questions regarding customer or private training sessions can be directed to Luis.Garcia@polycom.com.