

Accessibility Features on Polycom® SoundPoint® IP and Polycom® VVX® Phones

Polycom designs and builds products for people who have many and varied abilities. In this feature profile, you'll learn about the accessibility features available on Polycom SoundPoint IP desktop phones and Polycom VVX business media phones that make these phones easy to use, especially for individuals who are hearing-, vision-, or mobility-impaired.

Many accessibility features included in SoundPoint IP and VVX phones are standard, and require no additional configuration, such as:

- Visual alerts
- Customizable backlighting
- Hearing-aid compatibility
- Tactile “5” key with raised “bumps”

Other features, such as TTY (telephone typewriter) support, or the Polycom Desktop Connector application—using a mouse and keyboard with your phone—require additional configuration.

In this feature profile, you'll learn about the above features, as well as other accessibility features. The topics include:

- [Accessibility Features for Hearing-Impaired Users](#)
- [Accessibility Features for Vision-Impaired and Blind Users](#)
- [Accessibility Features for Mobility-Impaired Users](#)



Web Info: Where Do I Find More Information About Using Accessibility Features?

For information on how to use accessibility features on SoundPoint IP and VVX phones, navigate to your phone's Support page from the [SoundPoint IP](#) or [Business Media Phones](#) Support page.

Accessibility Features for Hearing-Impaired Users

This section lists accessibility features on SoundPoint IP and VVX phones for hearing-impaired users.

Table 1: Accessibility Features for Hearing-Impaired Users

<i>Accessibility Feature</i>	<i>Description</i>
Visual Message Waiting Indicator (MWI)	An indicator light on the phone indicates that new messages are waiting. Icons on the phone screen also indicate that the phone has new messages.
Adjustable ring tone and volume	You can choose from a variety of ring tones for your phone. You can also change the volume of the ringer to suit your needs, and choose different ring tones for contacts.
Adjustable call volume	If you're in a call, you can raise or lower the volume of the voice on the far end, and of other phone sounds you hear.
Visual notifications	Indicators on the phone screen (such as flashing bars or icons) let you know when calls are incoming are outgoing, or if a call is active or held. Indicators can also indicate phone status and if certain features are activated.
Visual ringing (certain VVX models)	Visual ringing enables the screen to flash bright orange for incoming calls.
Electronic hookswitch support	If you use a headset that supports electronic hookswitch (EHS), you can use the controls on your headset to answer and end calls. In addition, you may be able to mute calls and control volume from your headset.
Headset Memory Mode	If you use a headset, you can set up your phone so that all calls use your headset.
Hearing Aid Compatible (HAC) handsets	All Polycom handsets are Hearing Aid Compatible (HAC) and have telecoils that magnetically couple to most forms of wearable hearing aids per FCC section 508 (compliant to ADA Section 508 Recommendations: Subpart B 1194.23).
TTY support	Polycom phones support commercial TTY devices (for example, Ultratec Superprint). In addition, Polycom phones provide acoustic coupled TTY support.

Accessibility Features for Vision-Impaired and Blind Users

This section lists accessibility features on SoundPoint IP and VVX phones for visually-impaired and blind users.

Table 2: Accessibility Features for Vision-Impaired and Blind Users

<i>Accessibility Feature</i>	<i>Description</i>
Adjustable backlight settings	You can change the brightness of the screen by adjusting backlight intensity settings.
Tactile “5” key with raised “bumps”	The “5” key has two bumps that let you easily discern the position of other keys on the keypad.
Large keys	Large keys on the phone console enable you to easily access phone features and functions.
Physical line keys (SoundPoint IP, VVX 300/310, VVX 400/410)	SoundPoint IP and certain VVX phones have physical line keys that you can press to answer and end calls.
Variety of feature keys that you can press	Many features on Polycom phones are accessible by pressing feature keys on the phone console.
Tactile-discernible number, feature, and navigation keys	Keys on the phone console are easily discernible by their size and shape.
Illuminated feature keys	Many feature keys are illuminated when activated, so you’re easily alerted when a feature is enabled.

Accessibility Features for Mobility-Impaired Users

This section lists accessibility features on SoundPoint IP and VVX phones for mobility-impaired users.

Table 3: Accessibility Features for Mobility-Impaired Users

<i>Accessibility Feature</i>	<i>Description</i>
Auto-answer feature	Polycom phones can auto-answer calls, so you don't have to lift a handset, push a button, or tap a key to answer a call. If you enable this feature, your phone will automatically answer incoming calls using the speakerphone.
Dedicated headset jack that enables the auto-answer function	If you use a headset, you can set up your phone so that all calls use your headset.
Touchscreen (VVX 500/ 600/1500)	Certain VVX phones have large touchscreens that you can tap, swipe, and press to perform phone functions and activate features.
Large keys	Polycom phones have large keys that are well-spaced on the phone console.
Built-in speakerphone	A built-in speakerphone allows you to use the phone without having to use a handset or headset.
Adjustable phone stand	Polycom phones have stands that you can adjust to various angles so your phone sits at a comfortable angle on your desktop.
"Polycom Desktop Connector" application (VVX phones)	You can use your computer's mouse and keyboard to enter information and navigate screens on VVX phones. For example, you can enter phone numbers, contact directory information, and select touchscreen objects without using the phone's keypad or tapping the touchscreen. You can easily move the mouse pointer back and forth between your computer and your phone depending on your task.

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