



ReadiManager SE200
Patch Release Notes
March 15, 2007

PATCH 988903468

Domain name: Daylight Saving Time (DST) adjustment

Severity: Critical

Applies to Version: 1.00.01.ER028

PREREQUISITES

None.

WHO SHOULD APPLY THIS PATCH?

All Polycom customers with ReadManager SE200 v1.0.1 systems that have not previously installed DST patch 459923092. Customers that have installed patch 459923092 do not need to install patch 988903468.

DESCRIPTION

Effective March 11, 2007 the official start date and end date of daylight saving time (DST) changes. This patch addresses this change for the ReadManager SE200 embedded Microsoft operating system (OS).

This patch also includes a one-time resolution to correct the disk space full error experienced during software updates. This problem occurs if the Software Update Profile process is interrupted (e.g., by clicking the browser **Back** button, closing the browser window before the process completes, or relaunching the software update process).

NOTE: A browser window HTTP404 error does not interrupt the Software Update Profile process and does not cause this disk full problem.

INSTALLATION INSTRUCTIONS

To install this patch:

1. Save the 988903468_build_013.cab patch file available as a downloaded executable from the Polycom support site (www.polycom.com/support/se200) to your system.
2. Log in to the ReadManager SE200 as an administrator through the Web application.
3. From the **System Setup** menu, select **Upgrade**.
4. In the **System Upgrade** screen, click **Upgrade**.
5. Browse to the 988903468_build_013.cab patch file location.
6. Click Upgrade to execute the 988903468_build_013.cab patch file.

After the patch installation is complete, ReadManager will shutdown and restart. After waiting 5 minutes, log in and return to the Upgrade page to validate the status of the patch completed. Details of the patch installation can be seen by clicking the link of the patch on that page. In addition, customers should verify under **System Settings** that the correct current time is configured on the system.

To ensure accurate ReadManager SE200 scheduling during the new daylight saving time period, Polycom recommends daylight saving time patch installations in the following order:

1. Desktop clients – Microsoft patch KB931836
2. Outlook Exchange servers - Microsoft patch KB931836
3. ReadManager SE200 – Polycom patch 988903468

TESTING PATCH INSTALLATION

Based on the timing of when user desktop computers were updated with the Microsoft daylight savings time patch, there may be some conferences scheduled for the periods of March 11 – April 1 and October 28 – November 4 that launch one hour later or earlier than anticipated. Due to this,

Polycom recommends customers review all conferences for the aforementioned time frames to ensure they are scheduled as desired. Recurring conferences found to have this error should be updated in their entirety. Polycom recommends that recurring conferences be rescheduled in their entirety. This eliminates the need to rebook individual conferences within a recurring series and addresses the variable start and end date of Daylight Saving Time in future years.

REVERSION INSTRUCTIONS

None.